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## **Makuta Technics, Inc. Quality Management System**

Issued By: Tyler Adams  
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Name: Quality Policy  
Document No: 5.3.1

Date: 06/27/2017  
Rev.: C

## Quality Policy

Makuta Technics, Inc. will continuously improve its products to better satisfy the needs of its customers and will deliver those parts to our customers defect-free, on time, every time. "Quality Parts, On Time, Profitably."

The cornerstone of this commitment is a Quality Management System that ensures world class quality. In support of this commitment, Makuta strives for continuous improvement through:

1. A strong orientation to customer requirements
2. Education, training, and involvement of all its team members
3. Increased efficiency of production processes through the implementation of new technology, improved use of existing technology, and the elimination of waste
4. A supplier base that provides maximum quality, value, service, and innovation in serving our needs
5. Customer satisfaction measurements

This policy has been formulated by Makuta Technics, Inc. and approved by its board of directors. The policy is explained and discussed at the general orientation training given to all new employees. The Quality Policy and Mission Statement "Quality Parts, On Time, Profitably" is posted in conspicuous locations throughout the organization.

A handwritten signature in black ink, appearing to read "Stuart Kaplan". The signature is fluid and cursive, written over a white background.

Stuart Kaplan  
President  
Makuta Technics, Inc.